



Sustainability Report

Corporate Social Responsibility Report

Executive Summary

2020/2021



BUSINESS

Present in
58 countries

143,4
million € in sales

2.307 hectares
managed in the Iberian
Peninsula

2.870 tons
produced on managed
farms



ENVIRONMENT

953 hectares certified
with Global GAP

104 hectares
environmental conservation

1.200 hectares of
plant cover

99% recovered waste



SOCIAL

434 employees at the
end of the year

7.500 hours in
professional development

10.000 kg of food
to food banks and foundations

ISO 45001
certification of the Occupational
Health and Safety Management

Main axes of BAIN business

Responsible agriculture

Vertical integration



Proximity and Km 0 product

Milestones 2020/2021

- 1 Soil management**
Planning of plant cover to avoid the loss of fertile soil.
- 2 Precision agriculture**
Technologies that help to adjust the irrigation doses of plants and their needs.
- 3 Preservation of biodiversity**
Agronomic handling to preserve environmental biodiversity.
- 4 Renewable energies**
Use of 100% renewable electricity and electrification of the internal fleet.
- 5 Recovery of by-products**
Continuous investigation to recover the by-products generated in the process.
- 6 High quality standards**
Investment in quality and excellence in all of our products.

- ✓ Zero pesticide waste product for almonds, pistachios and walnuts.
- ✓ Calculation of direct and indirect CO2 emissions from the agricultural and industrial activity.
- ✓ Certification of 953 ha with Global GAP.

Responsible Agriculture



The lines of work are developed below within this first area, which includes all phases related to the **supply of our raw materials**, what happens before our product is processed and reaches our production centres. All with the aim of guaranteeing purchase and supply of raw materials produced sustainably.

Relevant facts of the year:

- Focusing on **local agricultural development** and disinvestment in farms in the USA.
- **Product with zero pesticide waste** on leaving the farms also for almond and pistachio plantations, thus adding to the walnut plantations.
- **GAP Global Certification** of good agricultural practices for the Machados, Cuartillo, Casarete and Benavides farms, reaching **953 hectares certified**.
- **Calculation of direct and indirect CO2 emissions** in the agricultural phase according to ISO 14064.
- Use of **pheromones to control** pests as a more sustainable alternative to conventional insecticides.
- More than **1,200 hectares of plant cover** and 104 hectares dedicated to the preservation of the **environment** and conservation of **biodiversity**.
- Evaluation of suppliers of raw materials, packaging and external services on **ESG policies and practices**.

Committed People



Our work is focused on contributing to the **socio-economic development of these communities** and the creation of quality employment, putting the well-being and development of our staff at the centre and always ensuring equality, diversity and fair working conditions.

Relevant facts of the year:

- Launch project and creation of **continuous improvement teams** under a culture focused on people and the team.
- More than 7,500 hours and €41,552 invested in **professional development and training**.
- 83% satisfaction in the evaluation of the implementation of the **teleworking method**.
- Contribution to the employment of **young talents** through Dual Training programmes.
- 90% of the workers have taken the group's **Compliance training course**.
- Donation of more than **10,000 kg of food to food banks** and foundations.
- **Economic and social dynamisation** of the territory and communities where we operate.

Healthy and Sustainable Products



In this block, we develop the lines of work that contemplate everything related from the time the raw material arrives at our production centres, to when it is made, packaged and finally distributed to customers and consumers. We explain how this product was produced, through what **environmental management**, and how the generated **waste** was minimised and treated, with which **energy model** and **improvements in packaging**, among others.

Relevant facts of the year:

- Development of the Twenty Orchards brand to market the **sustainable product of our own farms**.
- Definition of KPI's and monitoring of **food waste** in industrial processing within the continuous improvement strategy.
- **100% renewable electric energy** throughout the year in BAIN's main production centres, accounting for approximately 90% of the total consumed.
- Implementation of the **digital signature** in internal processes and daily management.
- Research for the **recovery of by-products** with new outlets.
- Industrial tests for the implementation of more sustainable packaging and materials, investing in **recyclability** and **compostable materials**.
- Implementation of **Good Practices in the Supply Chain** to reduce the main waste

The road towards a circular economy



The bee, an endangered specie



Read the CSR Report at www.borges-bain.com

